

NICHIAS Group Quality Assurance Policy

The NICHIAS Group gives top priority to customer confidence and satisfaction and provides safe, high-quality products such as product, construction work, and service on a sustainable basis.

1. Compliance with Laws and Regulations

As part of its actions based on the NICHIAS Philosophy, our Group faithfully complies with laws, regulations, social norms, and internal rules.

2. Commitment to Customers

We will listen to our customers' voices and, with a quality-first commitment, strive to earn their trust through our corporate activities.

3. Prevention of Quality Nonconformities

We aim for zero nonconformities by thoroughly preventing their occurrence and promoting continuous management and standardization.

4. Development of Human Resources

We strengthen the competitiveness of the company by supporting employee growth through continuous education and by enhancing the overall quality level of the organization.

5. Continual Improvement of Quality

We pursue continuous improvement in all activities to grow toward the future.

Representative Director President and Chief Executive Officer of Nichias Corporation

(Katsumi Kametsu)